

RMA # (filled by cybelec) / 2018

Return Material Authorization

PROCEDURE

- Conditions for authorized return of defective product:
 - After replacement, return the defective product **as soon as possible**. Shall the defective product not be returned within 30 days, the new replacement product will be invoiced.
 - The returned product **must be complete**. Missing parts and/or components will be invoiced.
 - Use only the **original packaging** of the new replacement product.
- Press the "Submit" button. You will then receive the RMA number to be added to the goods.
- Return the authorized goods with the RMA number **written on the box** and **on any related documents**.

CONTACT DETAILS

Company's name	<input type="text"/>	Contact's name	<input type="text"/>
Address	<input type="text"/>	Phone	<input type="text"/>
City	<input type="text"/>	Country	<input type="text"/>
		Email	<input type="text"/>
Delivery address	same <input type="text"/>		

PRODUCT DETAILS

Product Reference	<input type="text"/>	Software specifications	<input type="text"/>
Serial Number	<input type="text"/>	Please specify the reason for the return	
Warranty	yes <input type="checkbox"/>	Manufactured	<input type="checkbox"/>
	no <input type="checkbox"/>	/ Warranty	<input type="checkbox"/>
Action	Repair <input type="checkbox"/>	<input type="text"/>	
	Exchange <input type="checkbox"/>		

THIS SECTION IS FOR INTERNAL PURPOSE ONLY

Remarks	<input type="text"/>	Initials	<input type="text"/>	Problem noticed	<input type="text"/>	
Date of reception	<input type="text"/>	Date of repairs	<input type="text"/>	Initials	<input type="text"/>	
For Sales - To invoice				<input type="text"/>		
<input type="text"/>						
Date of shipping / CN	<input type="text"/>	Shipping mode				<input type="text"/>
Delivery note number	<input type="text"/>	Invoice / CN number				<input type="text"/>