

RMA # (filled by cybelec)



/ 2019

Return Material Authorization

PROCEDURE

1. Conditions for authorized return of defective product:

- After replacement, return the defective product **as soon as possible**. Shall the defective product not be returned within 30 days, the new replacement product will be invoiced.
- The returned product **must be complete**. Missing parts and/or components will be invoiced.
- Use only the **original packaging** of the new replacement product.

2. Press the "Submit" button. You will then receive the RMA number to be added to the goods.

3. Return the authorized goods with the RMA number **written on the box** and **on any related documents**.

CONTACT DETAILS

Company's name

Contact's name

Address

Phone

City

Country

Email

Delivery address

same

PRODUCT DETAILS

Product Reference

Software specifications

Serial Number

Please specify the reason for the return

Warranty

yes

Manufactured

no

/ Warranty

Action

Repair

Exchange

THIS SECTION IS FOR INTERNAL PURPOSE ONLY

Remarks

Initials

Problem noticed

Date of reception

Date of repairs

Initials

Actions taken

For Sales - To invoice

Date of shipping / CN

Shipping mode

Delivery note number

Invoice / CN number